

Renewal by Synergy CERPs

based on Nurse Competencies from
the AACN Synergy Model for Patient Care

Category A

Clinical Judgment - Clinical reasoning, which includes clinical decision-making, critical thinking, and a global grasp of the situation, coupled with nursing skills acquired through a process of integrating education, experiential knowledge and evidence-based guidelines.

Clinical Inquiry (or Innovator/Evaluator) - The ongoing process of questioning and evaluating practice and providing informed practice. Creating changes through evidence-based practice, research utilization and experiential knowledge.

Category B

Caring Practices - Nursing activities that create a compassionate, supportive, and therapeutic environment for patients and staff, with the aim of promoting comfort and healing and preventing unnecessary suffering. These caring behaviors include but are not limited to: vigilance, engagement and responsiveness of caregivers. Caregivers include family and healthcare personnel.

Response to Diversity - The sensitivity to recognize, appreciate and incorporate differences into the provision of care. Differences may include, but are not limited to, individuality, cultural, spiritual, gender, race, ethnicity, lifestyle, socioeconomic, age and values.

Advocacy/Moral Agency - Working on another's behalf and representing the concerns of the patient/family and nursing staff; serving as a moral agent in identifying and helping to resolve ethical and clinical concerns within and outside the clinical setting.

Facilitation of Learning - The ability to facilitate learning for patients/families, nursing staff, other members of the healthcare team and community. Includes both formal and informal facilitation of learning.

Category C

Collaboration - Working with others (e.g., patients, families, healthcare providers) in a way that promotes/encourages each person's contributions toward achieving optimal/realistic patient/family goals. Collaboration involves intra- and inter-disciplinary work with colleagues and community.

Systems Thinking - Body of knowledge and tools that allow the nurse to manage whatever environmental and system resources that exist for the patient/family and staff, within or across health care systems and non-healthcare systems.

The Synergy Model also includes Patient Characteristics.

Synergy results when patient needs and characteristics are matched with nurse competencies. For more information visit:

www.certcorp.org