



**CIRCLE
OF EXCELLENCE 2025**



Diana Alexander

Circle of Excellence

Diana Alexander is a manager at Lakeland Regional Health in Lakeland, Florida. She manages SICU as well as the ECMO program and ICU float pool. She is a gifted leader, facilitator, educator and program developer.

She demonstrates a strong ability to find creative, innovative solutions to complex issues and achieve project goals. Recently, SICU experienced an uptick in CLABSI SIR. Diana engaged the interdisciplinary team, reviewed current practices, audited standard work adherence, identified opportunities and implemented an action plan. SICU's CLABSI rate was < 1 for 2023 and 2024, with 0 CLABSIs for the past 18 months. As a leader, Diana is a role model for authentic leadership, which has created a healthy work environment. She empowers her staff, encourages transparency, seeks feedback from her staff and her colleagues, and considers multiple data points, including opposing views, as evidenced by her outcomes.